

# STUDENT EXPERIENCE

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## Melanie "Nichole" Pollard (2022)

*Interim Vice President for Student Experience*  
B.S., M.A., Rider University

## Yesenia Albright (2025)

*Executive Associate to the Vice President for Student Experience*  
A.A., Montgomery College

## Athletics

### Rodney Bennett (2006)

*Director of Athletics/Head Coach, Men's Baseball*  
B.S., Davis & Elkins College. M.S., California University of Pennsylvania

### Sean Dash (2022)

*Head Athletic Trainer*  
B.S., Salisbury University

### Daniel Gerjets (2024)

*Athletics Facilities and Equipment Supervisor*

### Lisa Hildebrand (1989)

*Special Assistant to the Director of Athletics*  
A.A., Frederick Community College

### Michael Simone (2022)

*Sports Information Coordinator*  
B.A., Saint Vincent College. M.S., Ohio University

## Enrollment Services

### Michael Anderson (2022)

*Associate Vice President for Enrollment Services*  
M.S., Canisius College

### Hunter Ayers (2025)

*Admissions Counselor*  
B.A., M.A., West Virginia University

### Tina Berry (2017)

*Associate Registrar*  
B.S., Shepherd University

### Tameka Cruz (2024)

*Associate Director of Financial Aid and State Compliance*  
B.A., Salisbury University. M.P.A., Bowie State University

### Iryna Dudko (2025)

*Enrollment Service Specialist*  
B.A., Mykolayiv State Agrarian University

### Alex Dunlop (2023)

*Enrollment Service Specialist*

### Danielle Duvall (2021)

*Assistant Director of Financial Aid Processing & Verification*  
B.A., West Virginia University

### Melissa Ensminger (2006)

*Associate Registrar for Transfer Services*  
A.A., Frederick Community College. B.S., Towson University

### Doris "Jane" Filler (2007)

*Assistant Director for Admissions*

A.A., Frederick Community College. B.S., Shepherd University

### Micah Forrest (2023)

*Admissions Counselor*  
A.A., Frederick Community College

### Ashley Fullerton (2024)

*Enrollment Services Specialist*

### Sandra George (2022)

*Assistant Director for Enrollment*  
B.S., Rowan University

### Randi Gibson (2018)

*Transfer Evaluator*  
B.A., Salisbury University. M.S., University of Maryland University College

### Kathryn Grocki (2024)

*Registrar and Director of Registration and Records*  
B.A., George Mason University. M.A., University of Maryland

### Jonathan Hoffman (2016)

*System Analyst, Student Affairs*

### Karen Huete Castrillo (2024)

*Enrollment Service Specialist*

### Amany Madkour (2021)

*Enrollment Service Specialist*  
B.A., Alexandria University

### Melanie Molesky (2006)

*Transcript Services Coordinator*  
A.A., Frederick Community College

### Jeanette Morris (2016)

*Director of Financial Aid and Scholarships*  
B.A., Hood College

### Agnes Nestor (2016)

*Enrollment Specialist*  
B.A., University of Maryland

### Kaytlynn Nitos (2016)

*Financial Aid Counselor, Verification*  
A.A., Frederick Community College. A.S., The Art Institute of Pittsburgh.  
B.A., Southern New Hampshire University

### Amy Pearson (2007)

*Registration Manager*  
A.A., Frederick Community College

### Margaret Recto (2022)

*Admissions Processor*  
A.A., Valley Forge Christian College

### Sarah Rudy (2018)

*Transfer Evaluator*  
B.A., Asbury University

### Jennifer Sealy (2019)

*Director of Recruitment and Admissions*  
B.A., Juniata College. M.B.A., Shepherd University

### Melanie Turner (2024)

*Financial Aid Administrative Counselor*

B.A., Shepherd University

**Cindy Vinson (2022)**

*Enrollment Service Specialist*

B.A., Central University

**Edward Wangler (2018)**

*Degree Audit Specialist*

B.S., Grand Valley State University. J.D., Thomas M. Cooley Law School

**Elizabeth Witcher (2014)**

*Operations Manager, Student Affairs*

A.A.S., Plaza Business Institute

**Hind Zaghdoud (2023)**

*Financial Aid Assistant*

M.B.A., Université de la Renaissance d'Haiti

## Student Development

**Jacquelyn Bishop (2023)**

*Administrative Assistant to the AVP for Student Affairs*

B.S., Frostburg State University

**Shelby Carmon (2000)**

*Operations Manager, Student Affairs*

A.A., A.A.S., Frederick Community College

**Emily Gebhart (2022)**

*Counselor, Counseling and Wellness*

M.S., University of Maryland, Baltimore

**Kathryn Manwiller (2009)**

*Counselor, Behavioral Health & Wellness*

B.S., University of Maryland College Park. M.S.W., University of Maryland Baltimore

**Kristi Mills (1996)**

*Assistant Director, Office of Student Leadership & Engagement*

A.A., Frederick Community College. B.S., M.B.A., Mount Saint Mary's University

## Student Success

**Melanie "Nichole" Pollard (2022)**

*Associate Vice President for Student and Financial Support Services*

B.S., M.A., Rider University

**Ian Astheimer (2023)**

*Administrative Specialist, Disability Access Services*

A.A., Frederick Community College. B.A., Hood College

**Aimee Becker (2024)**

*Academic Advisor*

B.A., Gettysburg College. M.Ed., Commonwealth University of Pennsylvania

**Amy Coldren (2010)**

*Director of Veteran and Military Services*

A.A., Frederick Community College. B.S., James Madison University. M.A., Ph.D., Northwestern University

**Jane Dibble (2023)**

*Transfer Advisor*

A.A., Montgomery College. B.A., St. Mary's College of Maryland. M.S., Johns Hopkins University.

**Kimberly Drain (2022)**

*Academic Advisor*

B.S., University of Maryland College Park

**Zaadawon "Dawn" Garner (2022)**

*Coordinator, Employment Services and Career Events*

B.S., University of Central Florida

**Sara Goodman (2022)**

*Administrative Associate to the AVP for Student Success*

M.A., University of Maryland Global Campus

**Megan Henry (2018)**

*Director, Disability Access Services*

B.S., Towson University. M.S., McDaniel College

**Heather Hinkle (2017)**

*Assistant Director, Disability Access Services*

B.A., Gettysburg College. M.Ed., University of Maryland, Eastern Shore

**Monica Hutchins (2014)**

*Academic Advisor*

B.S., Morgan State University. M.A., Trinity University. M.A., West Virginia University. Ed.D., Morgan State University

**Matthew Lee (2021)**

*Academic Advisor*

A.A., Frederick Community College. B.A., Goucher College

**Jennifer Leonard (2018)**

*Adult and Parent Outreach Coordinator*

B.A., Wake Forest University

**Traci Lowrey (2009)**

*Coordinator, Interpreting Services*

A.A.S., Community College of Baltimore County. B.A.S., Siena Heights University. M.A., Southern New Hampshire University

**Jennifer McAninley (2015)**

*Academic Advisor*

B.A., Goucher College. M.S., Johns Hopkins University

**Aliya Merhi (2017)**

*EAB Navigate Coordinator*

A.A., Frederick Community College. B.A., Washington College

**Jose Moreno (2021)**

*Student Success/Retention Specialist*

B.A., Framingham State University

**Michelle Ricketts (2022)**

*Director of Student Success & Retention*

B.A., Penn State University. M.S., University of Memphis. M.S., Louisiana State University

**Joyce Ruane (2010)**

*Manager, CAPS Operations*

M.Min., Phoenix University of Theology International

**Karen Santelli (2007)**

*Academic Advisor*

A.A., Frederick Community College. B.A., University of Maryland Baltimore County

**Anne Scholl-Fiedler (2017)**

*Director of Career & Academic Planning Services*

B.A., Temple University. M.A., Towson University

**Jasbir Thiara (2023)**

*Academic Advisor*

B.S., M.S., California State University - Sacramento

**Sarah Wagner (2017)**

*Senior Academic Advisor*

M.A., University of Massachusetts Boston. Ph.D., University of Texas at Austin

**Jennifer Ward (2000)**

*Senior Academic Advisor*

A.A., Frederick Community College. B.A., American Public University

**Blake Williams (2022)**

*Assistant Director, Student Success Programs*

B.A., North Carolina Central University

**Klaire Williams (2022)**

*Student Success/Retention Specialist*

B.S., University of Maryland, Baltimore County. M.S., CUNY School of Professional Studies